Maximum Rates Regulation of the Lisbon Cruise Terminals

2nd Semester 2026

LCP – Lisbon Cruise Port, Lda., while the concessionary company of the Lisbon Cruise Terminal, in accordance with the public service concession contract of the Lisbon Cruise Terminal, granted by APL- Administração do Porto de Lisboa, S.A., explores, on an exclusivity basis, the port public service in support of maritime navigation, consisting in embarking, disembarking and transit operations of passengers, of any cruise ships that calls in this terminal or, with prior authorization of the port authority other facilities in the port of Lisbon.

In these terms has been approved by APL - Administração do Porto de Lisboa, S.A. the present regulation of the maximum rates of the Lisbon Cruise Terminals.

Chapter I

General provisions

Article 1.

Object

The present regulation of maximum rates by Lisbon Cruise Terminals establishes the maximum rates to be charged by the Cruise Terminal concessionaire LCP - Lisbon Cruise Port, Lda., for the use of facilities and equipment, the supply of goods, and the provision of services to ships and passengers.

Article 2.

Scope

1. This regulation applies throughout the areas concessioned to Lisbon Cruise Port.
2. This regulation applies also to the use of other facilities in the port of Lisbon which are used by the Concessionaire.

Article 3.

Liability for payment of rates

The responsibility for the payment of the rates is from the shipping agent, on behalf of the ship or of the company operating the ship.

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Article 4.

Deadline for service payment

1. Rates are charged after service delivery.
2. If the shipping agent, the ship, or the operator requiring the services are debtors to LCP, this may require advance payment of the call in question, without which LCP is authorized to refuse provision of the required services; alternatively, payment may be fully or partially replaced by the provision in adequate security, including security deposit, bank guarantee or equivalent.

Article 5.

Crew and others

It is not due to LCP any rate for embarking, disembarking or transit of crew members, workers, or service providers to the ship.

Article 6.

Other fees and taxes

1. The provisions concerned in this regulation do not affect obligations to any other fees and charges to APL- Administração do Porto de Lisboa, S.A, and to other authorities.
2. The values of the rates indicated in this regulation do not include VAT, which, if any, will be added under the legislation in force.

Article 7.

Rate by passenger operations

1. The maximum rate to be charged by LCP for all necessary operations to passenger movement during length of stay of the cruise ships, and for the use of LCP's facilities and equipment are as follows:

	Maximum Rate (in euros)
Terminal use fee (embarking, disembarking and transit)	4,7246 € - Per passenger
Luggage handling fee (Monday to Friday)	11,4352 € - Per passenger
Luggage handling fee (Saturday, Sunday and Holidays)	11,5496 € - Per passenger

2. The rate indicated in the previous paragraph includes:
   - Stay of ships in berth;
   - Baggage handling services, including loading or unloading;
   - General security services;

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- Management of passenger flows, availability, planning and control of the use of parking areas for taxis, tour buses, and other operators intended for the cruise ships.

3. To the rate that will be charged in accordance with number 1 is added the passenger and luggage check fee, due to passenger and luggage security, including security screening services, to a maximum of 2,8848 € per passenger.

4. If the ship stays in dock after 23h59 of the 1st day using terminal facilities, additionally will be charged on the 2nd day and the followings the terminal usage fee, charged to all passengers remaining on board, and reduced by 30%.

Article 8.

Overtime terminal use

1. Without prejudice for payment of the indicated rate in paragraph 1 of Article 7, the ships are charged a fee for the use of the terminal in overtime, as follows:

	Maximum Rate (in euros)
Monday to Friday from 06h00 to 20h00	Free of charge
Saturday, Sunday, and Holidays from 06h00 to 20h00	98,18 € - Per hour / Per ship
Ships in call between 20h00 and 23h59	98,18 € - Per hour / Per ship
Ships in call between 04h00 and 06h00	98,18 € - Per hour / Per ship
Calls that end after 23h59 or start before 04h00	898,71 € - Per fraction from 00h00 to 6h00 / Per ship

2. The rate indicated in the preceding paragraph includes:

- Overtime service for luggage handling, including embarkation or disembarkation;
- Overtime service of general security, luggage, and passenger control;
- Overtime service for management of passenger flows;
- Overtime cleaning service.

3. If the vessel remains in terminal three hours beyond the estimated time of departure (ETD), fixed up to 48 hours before arrival at the port of Lisbon, incurs an additional fee of 10% on the terminal usage fee, charged under Article 7 paragraph 1.

4. For the delay of arrival of the vessel one hour beyond the Estimated Time of Arrival (ETA) fixed up to 48 hours before arrival at the Port of Lisbon, incurs an additional charge of 10% on the terminal usage fee, charged under Article 7 paragraph 1

5. By day is meant the period of twenty-four hours, starting at 00h00.

Chapter II

Ancillary activities and other activities

Article 9.

Rates and prices due to ancillary activities and other activities

For the use of facilities and equipment or the supply of goods or services by LCP, not provided in this regulation or any other service publication, accordingly with the concession contract, is due an amount equal to the respective cost plus 30%.

Article 10.

Rates for providing and/or placement of gangways

1. For the availability and/or placement of gangways for passenger handling, and others, the following fees are due:

	Maximum Rate (in euros)
Availability of gangways	108,39 € - Per gangway / Per day
Placement/removal of gangways, including crane operator	108,39 € - Per gangway / Per day
Availability and placement of PBB	252,23 € - Per PBB / Per day

2. Excluded from the number 1 are gangways used for hold baggage management.

Article 11. º

Rates for the permanence in pier for noncommercial calls

1. For the permanence in pier in technical calls, arrest immobilization, maintenance immobilization, commercial immobilization or emergency calls the following fees are due, which include the security and inbound and outbound access control service:

	Maximum Rate (in euros)
1st day	0,0770 € - GT Unit (min. 5000)
2nd day onwards	0,0464 € - GT Unit (min. 5000)
Crew access control point (for stayover below 15 days)	420,56 € - per day
Terminal use – Monday to Sunday 06h00 to 23h59	98,18 € - Per fraction / Per ship
Terminal use – Monday to Sunday 00h00 to 06h00	898,71 € - Per fraction from 00h00 to 6h00 / Per ship

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2. In the case of cruise ships, the rates established in the previous paragraph are also due to LCP in case of request by APL, particularly in the context of the concession contract, being APL responsible for the payment.

3. Regarding all other ships, other than cruise ships, and when requested by the Port Authority of Lisbon, the rates of point 1 are not applied, therefore, the maximum rate to be charged by LCP, without the use of the terminal building when in technical call, immobilization by arrest, maintenance immobilization, commercial or emergency immobilization is equivalent to the value of the respective cost and proved service provided by LCP to the specific call, in particular, but not exclusively, in terms of security and access control of entries and exits, and extraordinary dock cleaning, plus 30%.

4. LCP is required to inform, as early as possible, and based on the request made by the ship's agent and/or APL, the estimated cost for the call in question.

Services Included in the base rate in accordance with Article 7 of this Regulation

a) Embarking and disembarking services with 1 handler per 100 passengers up to a maximum of 1000 passengers, and 1 handler per 120 passengers for more than 1000 passengers.
b) Security service for passenger control in entries and exits of the terminals.
c) Security screening and control service with the opening of a new line for each 1000 passengers, up to a maximum of 5 lines.

Chapter III

Final requirements

Article 12. º

Implementation

This regulation shall enter into force on 1st July 2026.

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